

Using visual supports to offer post-incident support



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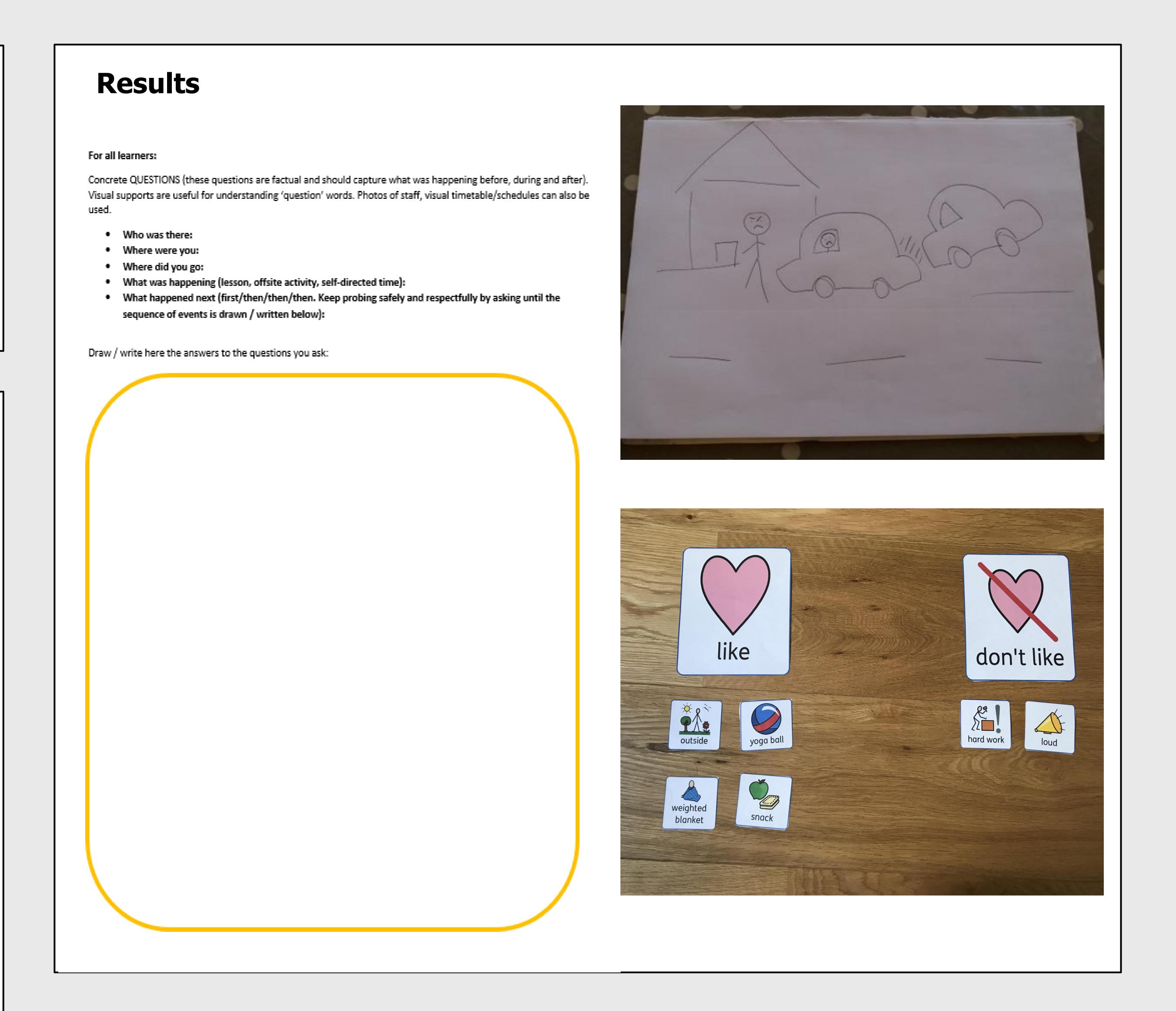
Introduction

Can using visual supports to debrief with a person, post-incident, support and reduce behaviours of concern?

Methods

Using visual supports (such as drawing conversations and key word symbol supported conversations) post-incident, to discuss the incident with the person:

- Asking concrete, probing questions with visual supports
- Active listening
- Providing an open and safe space for person to express their views
- Practicing an alternative strategy



Acknowledgments

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Conclusions

Using visual supports in post-incident de-briefs for Learners with a 1-2 key word understanding can:

- provide better understanding of the functions of a person's behavior
- Provide a tangible, reference point to support conversation
- Provide a learning opportunity post incident
- Provide a voice for the person
- Repair/rebuild relationships between the person and the service
- Repair/rebuild relationships between the person and staff