



The voice of specialist further education

Natspec Learner Survey 2017 – Analysis of responses

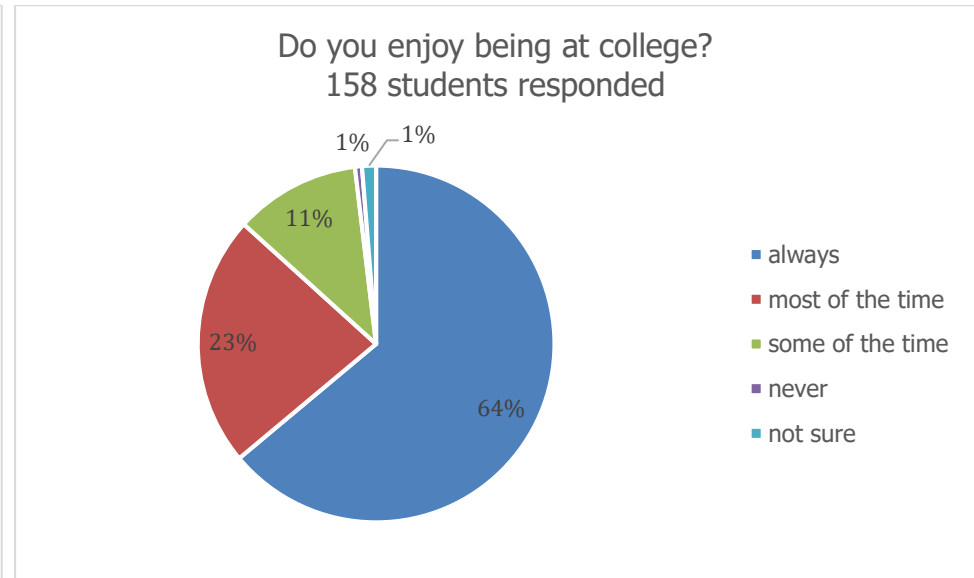
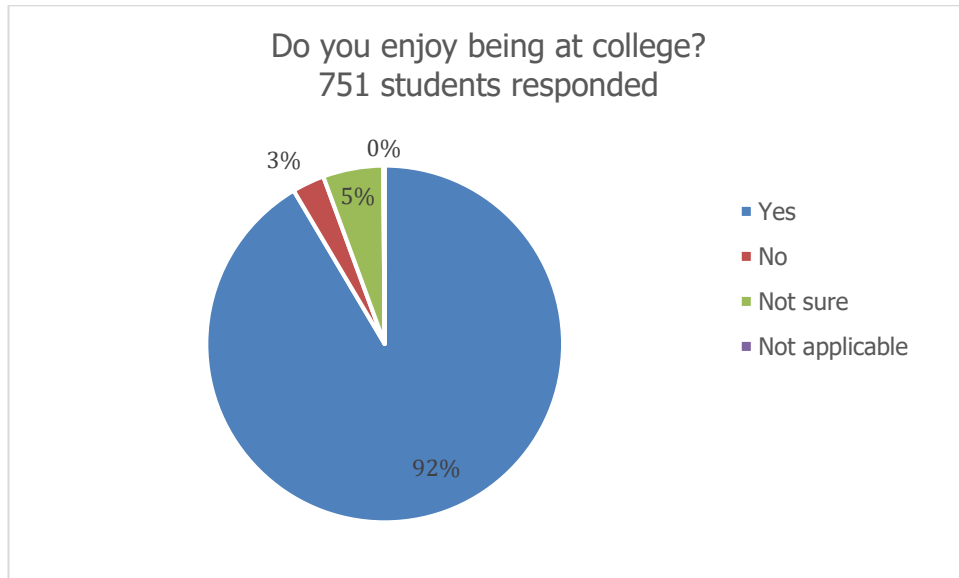
Introduction

- This is the fifth learner survey across all Natspec member colleges
- Natspec members colleges administered the learner survey on either a 3-point scale or 5-point scale. The 3-point scale – yes, no, not sure (responses supported by appropriate signs or symbols). The 5-point scale – always, most of the time, some of the time, never (responses supported by appropriate signs or symbols as required).
- Colleges used different methods of collecting the data depending on the students and the level of support they would normally require accessing the curriculum
- The data collected was from 834 students using the 3-point scale and 126 students using the 5-point scale
- The questions are based on the most commonly asked questions in colleges' own surveys

Summary of student's feedback

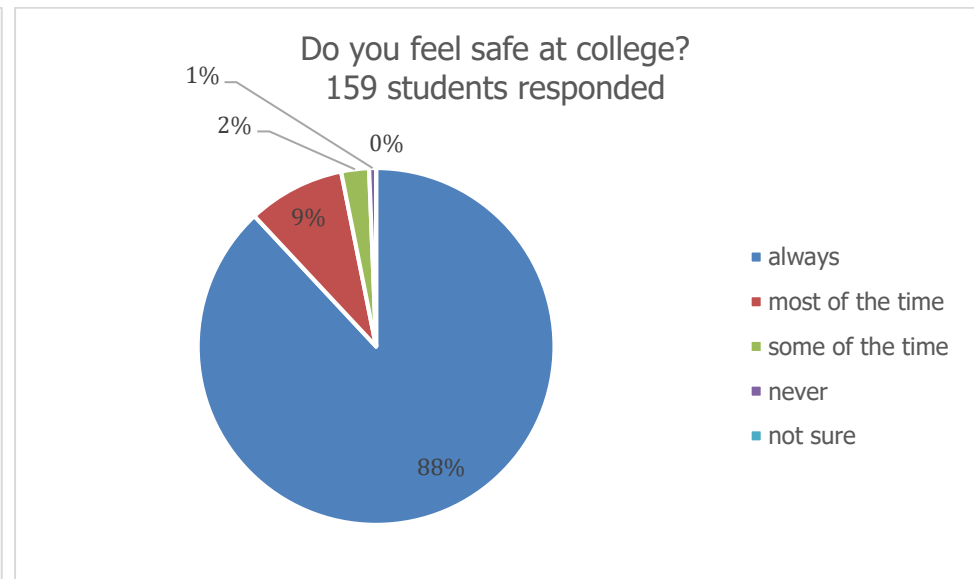
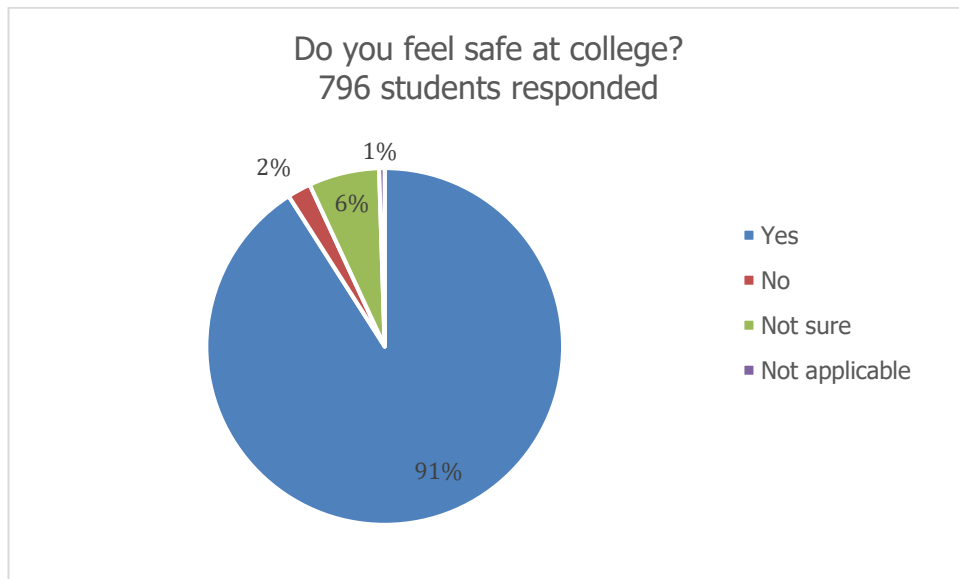
Question 1

Do you enjoy being at college?



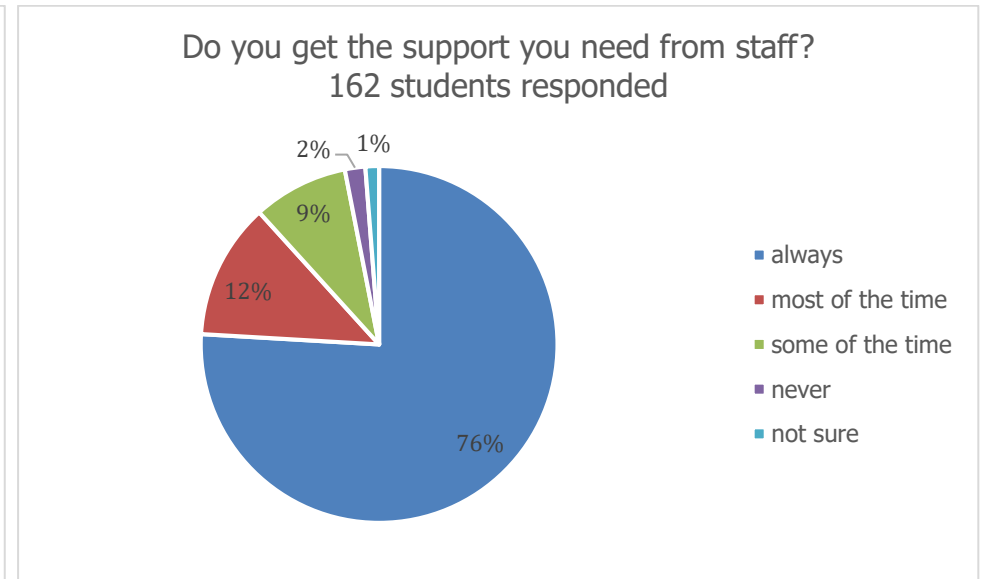
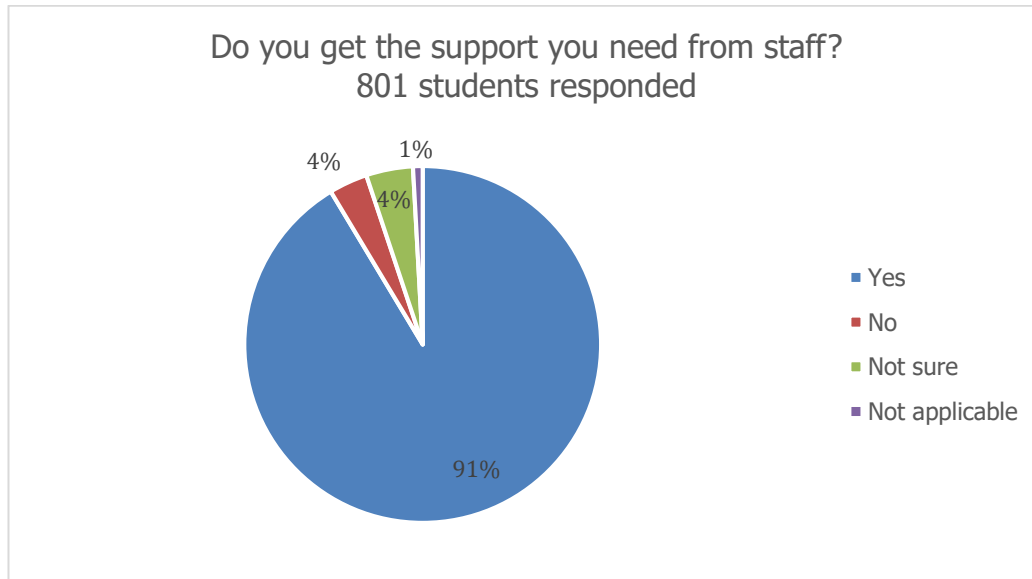
Question 2

Do you feel safe at college?



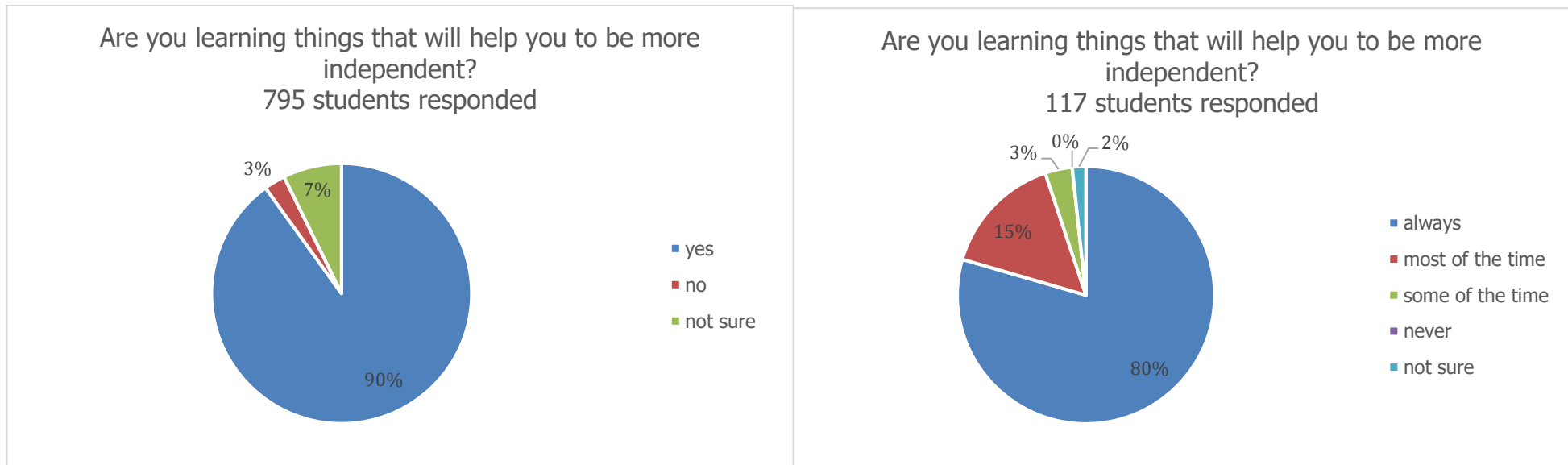
Question 3

Do you get the support you need from the staff?



Question 4

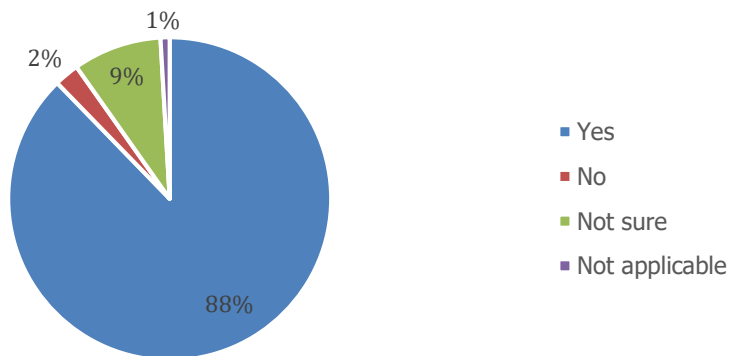
Are you learning things that will help you to be more independent?



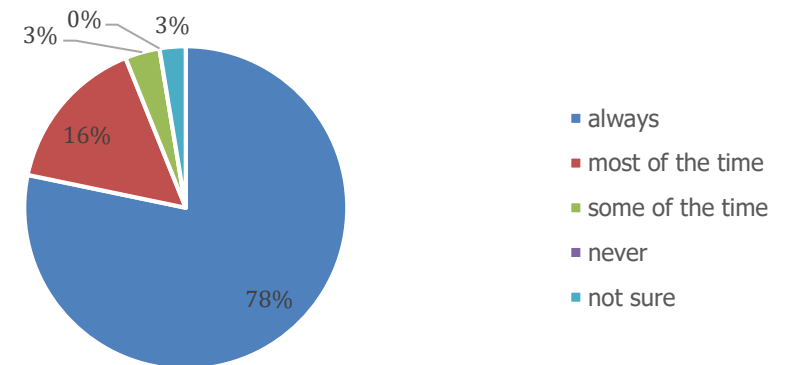
Question 5

Are you learning things that will help you when you leave college?

Are you learning things that will help you when you leave college?
766 students responded



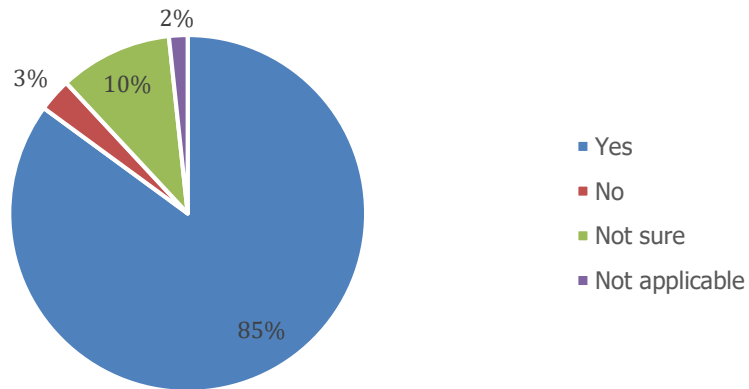
Are you learning things that will help you when you leave college?
115 students responded



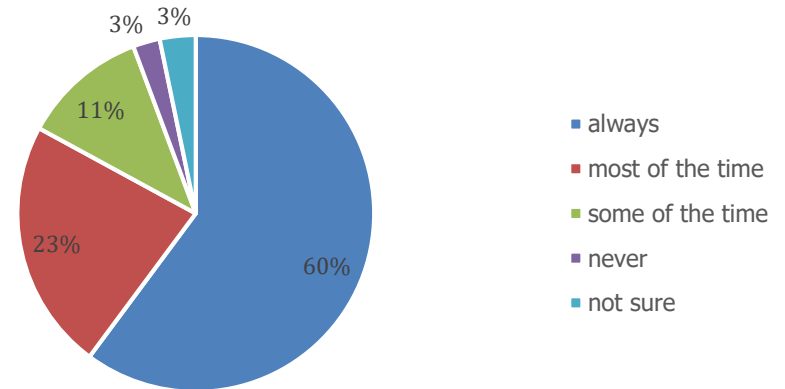
Question 6

Are you asked what you think about college?

Are you asked what you think about college?
830 students answered

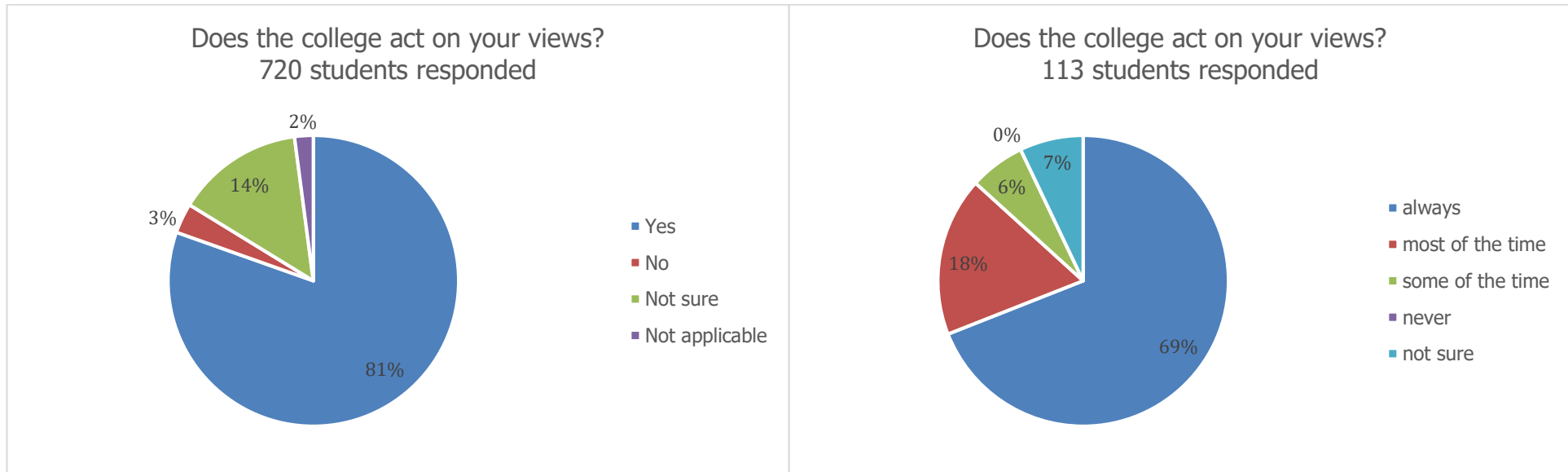


Are you asked what you think about college?
123 students responded



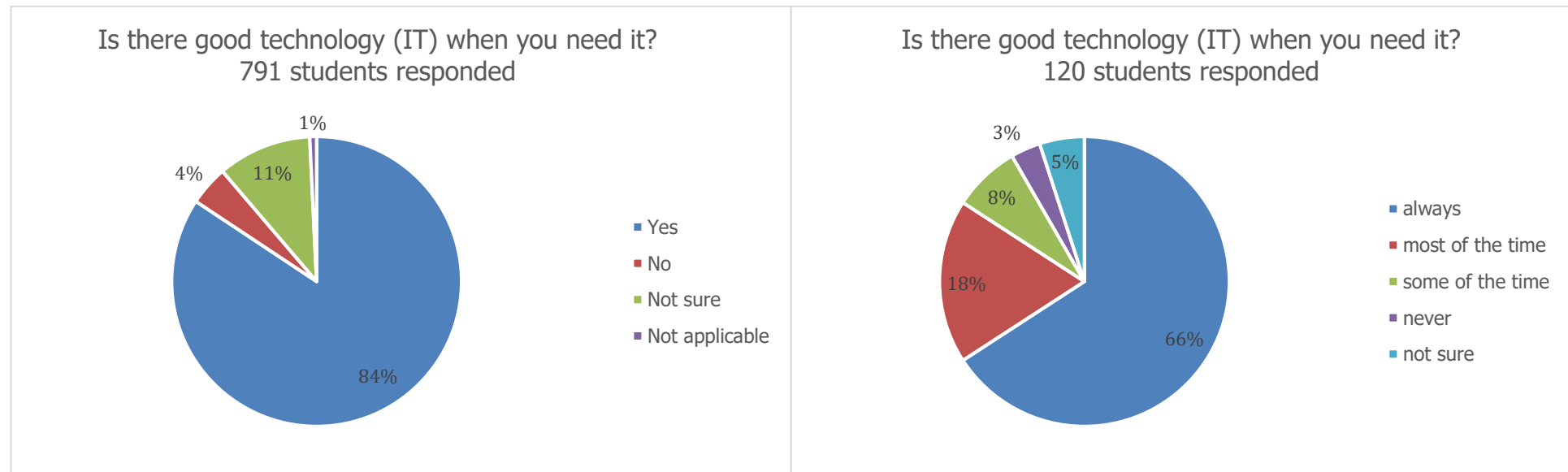
Question 7

Does the college act on your views?



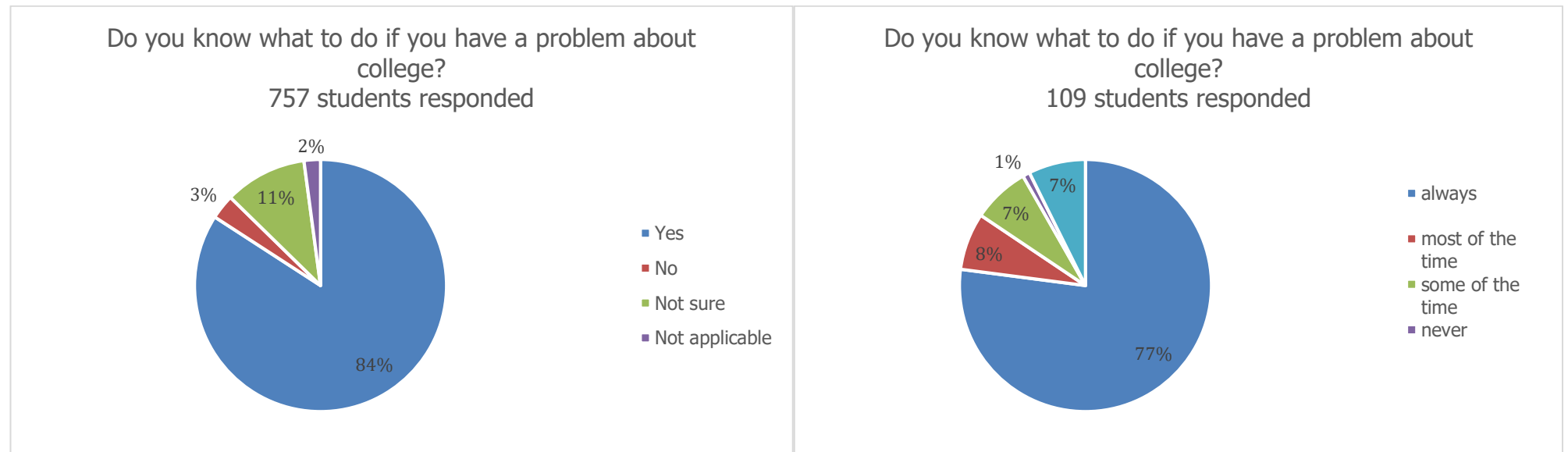
Question 8

Is there good technology (IT) when you need it?



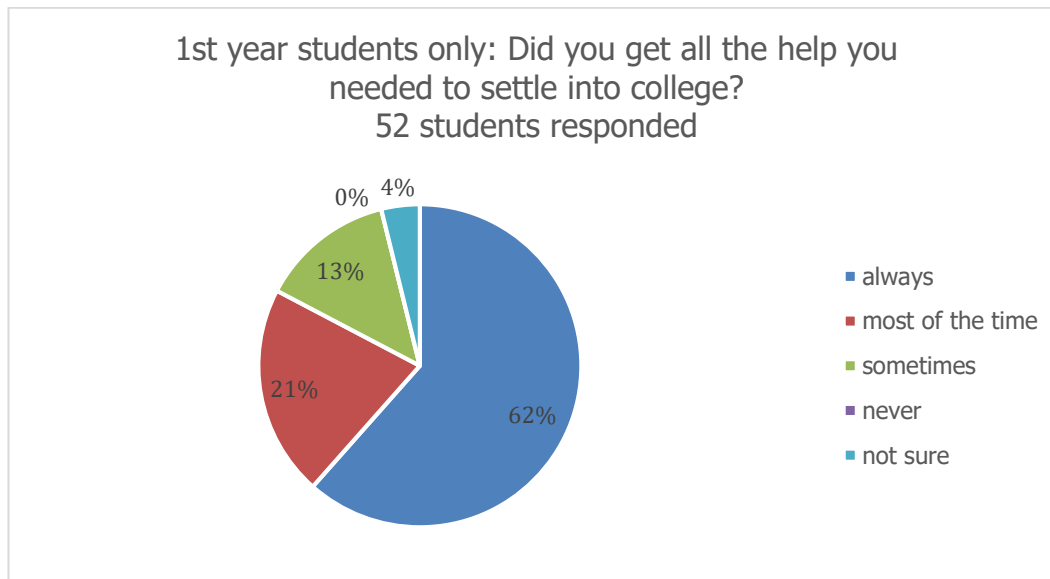
Question 9

Do you know what to do if you have a problem about college?



Question 10a

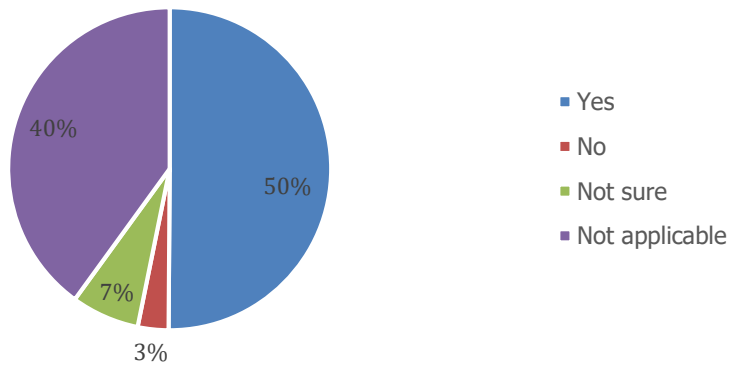
1st year students only: Did you get all the help you needed to settle into college?



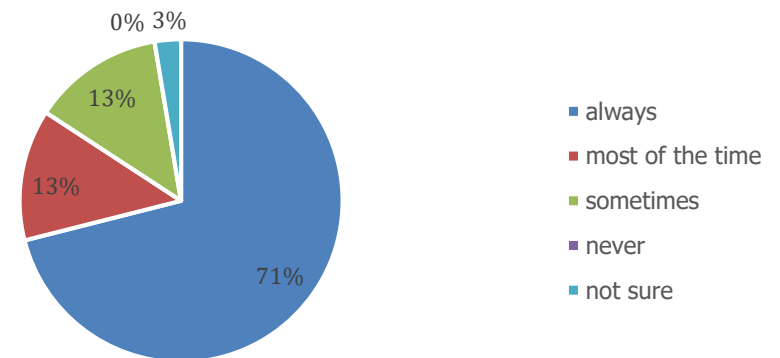
Question 10b

Leavers only: Are you getting the support you need to plan what happens after college?

Leavers only: Are you getting the support you need to plan what happens after college?
455 students responded



Leavers only: Are you getting the support you need to plan what happens after college?
38 students responded



Summary and Conclusion

Enjoyment of college – 89% of learners enjoy college.

98% of learners answered they feel safe in college; only 2% said they didn't ever feel safe

94% of learners get the support they need from staff

Over 90% feel they are learning to be independent and learning things that will help them when they leave college -

9 out of 10 students feel the college acts on student's views

84% of students feel there is good technology often available with only 3% feeling there isn't